

# BELAVIA

Belarusian Airlines

Nemiga str. 14, 220004, Minsk  
The Republic of Belarus



# БЕЛАВИА

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UAB "Baltic Ground Services"  
Rodūnios kelias 6,  
LT-02187 Vilnius,  
Lithuania

To: Darius Aleknavičius  
CEO

Dear Mr. Aleknavičius,

On behalf of Belavia – Belarusian Airlines we would like to express you our deep respect and gratitude for the pleasant cooperation which has been started between our companies for about several years ago from the providing of maintenance services for Belavia aircraft at Vilnius airport.

During cooperation UAB "Baltic Ground Services" built trust and credibility, approved its good advantage.

As you know Belavia has started operating its schedule flights to Vilnius since Summer period 2013. In the framework of arrangements for starting the operations Belavia – Belarusian Airlines, taking into account an available experience of cooperation, has decided on UAB "Baltic Ground Services" without any doubts not only as a ground handling agent, but also as Belavia's supervisor at Vilnius airport.

It should be noted that Belavia made a correct choice as UAB "Baltic Ground Services" has highly qualified personnel that perform high quality services in a timely and proper manner.

From the start of our cooperation, we have had the absolute pleasure of receiving the most incredible and expeditious support from your professional team and quick assistance to issues we may need.

Belavia is glad to cooperate with your trustworthy company and wishes you and your team a continued success.

With best regards,

Anatoly Gusarov  
Director General