

Vilnius, November, 2014

To Whom It May Concern:

Baltic Ground Services has been a very reliable partner to Small Planet Airlines in field of ground handling and fuelling for already many years. They have always delivered an excellent service for our operations, have been flexible and met all our expectations including the concept of how business must be done. Their staff always showed the highest professionalism whether it would be passenger handling, de-icing or fuelling operations.

ALL THE BEST,

On behalf of Small Planet Airlines:

Ugnius Valiauga

Head of Ground Operations Department



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